Computer Group Arthur Hill – Group Leader



Welcome

• Admin

- Fire Alarm and Exits
- Health & Safety
 - Trip hazards
 - Medical
- Tables and Chairs Please put away at the end of the session
- Format
 - 1 Hour presentation
 - Questions
 - One to one Helper sessions
 - Teas/Coffees and biscuits
 - Pack up at 12am sharp

Buying hardware

- Do you need it?
- What does it have to do Web, emails, letters, creative, games
- Set your budget
- Desktop, Laptop, Chromebook, Tablet, Printer, Monitor, All in One
- New or not new
- Microsoft or Apple or Other
- Intel or AMD or Apple M4
- Printers Injet or laser
- Where to buy
- Support

Where to buy

- Scan Computers Best general retailer, Excellent support, can insure what you buy. Do whole systems or just components. Use DPD as courier.
- Laptops Direct Excellent for Laptops, do Open Box and Refurbished
- Chillblast Good for off the shelf or custom PCs
- PC Specialist Can do bespoke PCs and Laptops, good web site, Use DPD.
- Dell Generally bullet proof reliability
- Costco Fantastic warranty and can have good bargains
- John Lewis Very helpful and excellent support
- Apple.com Initially expensive but very good after sales support

Do you need it?

- Can you upgrade what you already have?
 - Most decent spec PCs can be upgraded to run Windows 11
 - Don't believe what Microsoft tell you!
- Can you repurpose an existing item?
 - Move Windows 10 over to Linux instead
- Is it a vanity project or do you have a real business need?
- Newest software won't run on out of date hardware
- Unsupported operating systems are a security risk

What does it have to do?

- Are you a:
 - Light user basic machine, low spec processor, basic memory, basic graphics
 - Moderate user Medium spec processor, Medium RAM, More disc space, Separate basic graphics card
 - Creative person High spec processor, Lots of RAM, Lots of disc, High spec graphics
 - Gamer Even Higher spec processor, Lots of RAM, Moderate disc, Higher spec graphics card
- How much printing do you do?
 - Single sheets
 - Essay
 - Whole book
- How fast?

Chromebooks – low cost option for most needs

Eg: ASUS CX34 14" Chromebook Plus - Intel® Core™ i3, 256 GB UFS- £279

Pros

Low cost

Good for Internet browsing

Social media, Emails

Generally need to be used with connection to internet

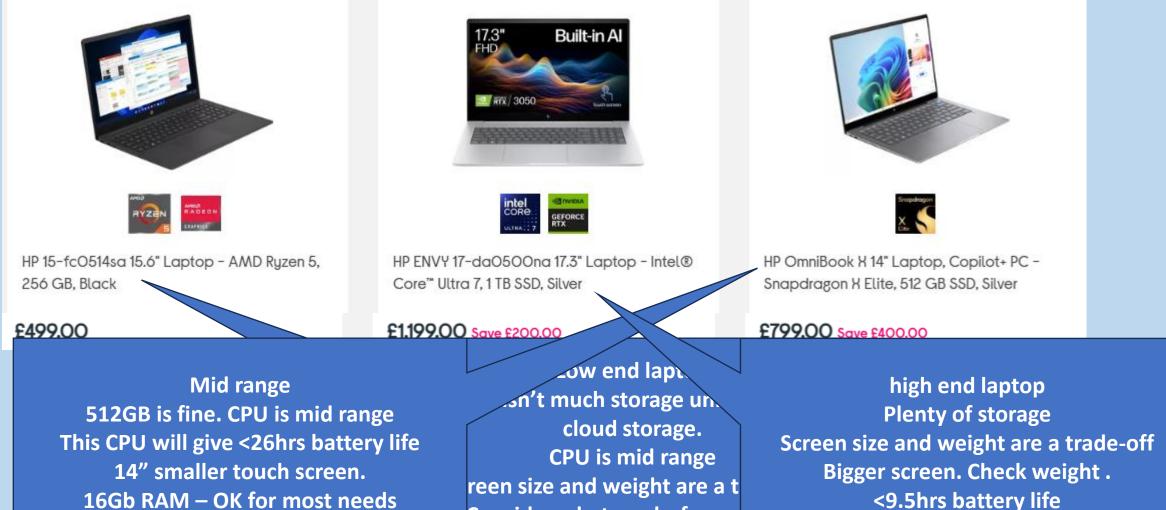
Cons

Not suitable to complex use such as video editing Need to be used with Google based cloud services



Low end processor but OK for this task. Really needs to use cloud storage (Google Drive) for all your media

Laptops if you need portability.



16Gb RAM – OK for most needs

reen size and weight are a t Consider what works for yo

Laptops – key considerations

- Consider Screen size is you are working for long durations
- Possibly consider a 2nd screen and keyboard. Ergonomically it's bad to work hunched over a laptop on a desk, use a stand and separate keyboard.
- Weight is a trade off to screen size. Do you have to carry it about much?
- Battery life may be important is you are on the move and cant plug into the mains all the time.

Let's go shopping



One of the few options to see new tech

- Deal with real people
- Look at real products
- Ask questions



All-in-one PCs

Pros

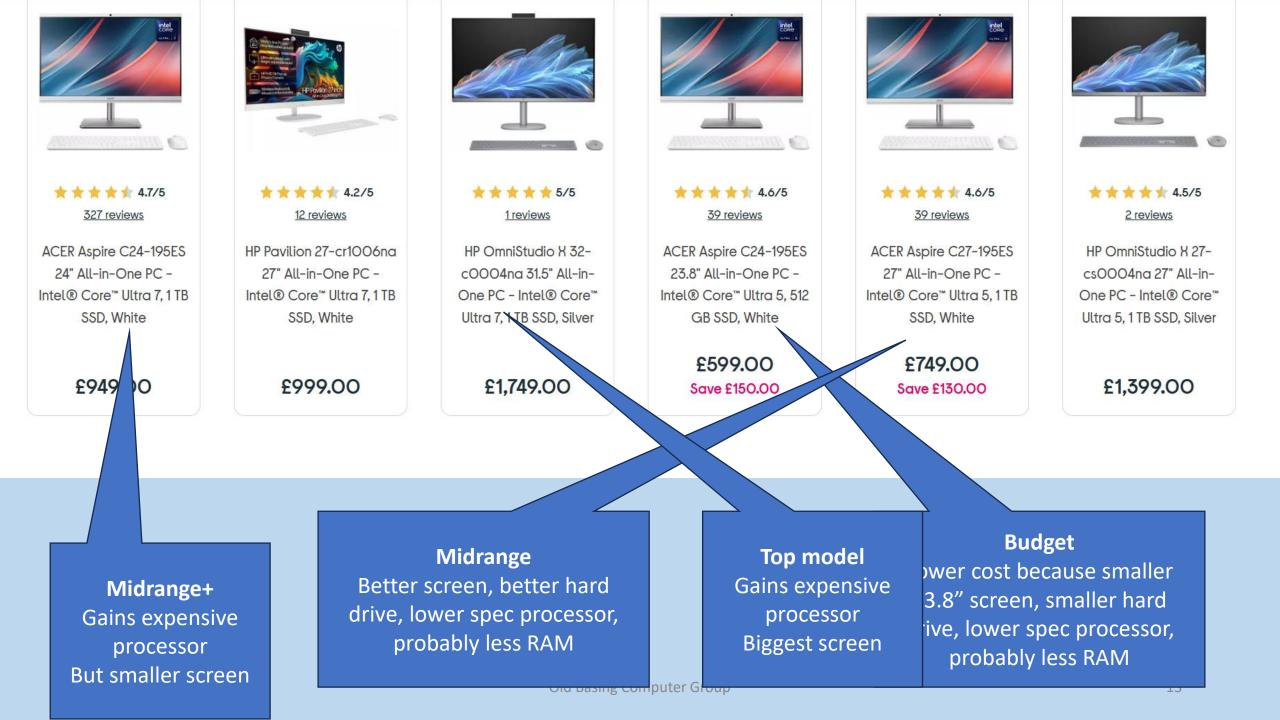
If the PC will always be sitting on a desk these are a neat solution.

- Single power cable
- > Nothing on the floor
- Come with large screen

Cons

- > Unlikely to be <u>user</u> repairable or upgradable.
- > If the screen goes, it's a complete replacement





Don't worry, it's all built in

- Lots of retailers give you choices depending on what you want the equipment to do.
- They sell balanced systems at various price points.
- Several retailers have help lines to help you select the right equipment. Scan are very helpful.
- If you know roughly what you want then web site custom configurators are good. PC Specialist are excellent for this.

Set your budget

- For new stuff:
 - £200/300 for a Tablet
 - £450/550 for a Chromebook
 - £400/500 for a basic Desktop, Basic Laptop
 - £1000-£1500 for a moderate system
 - £2000-£3000 for a creative system
 - £3000-£5000 for a games system
 - £200-£500 for a monitor
 - £100-£200 for an all in one Injet printer
 - £300 upwards for a Laser printer

What form factor?

- Tablet
- Laptop
- Desktop
- Injet printer or Laser printer
- Laptop pricing is strange a 15.3" laptop is often cheaper than a 14" or a !3". A 13" laptop is as big as a large Tablet.

New or not new?

- Always consider "Open box" items from reputable retailers
- Always consider "Refurbished items" from reputable retailers
- Consider second hand from eBay more risky
- Don't buy the latest generation, go back one or two generations

Which tribe?

- Microsoft or Apple, or other eg Linux
- Once chosen, you are basically locked in without spending a lot more money to change.
- With Linux it will run on quite basic hardware and it is free to install.

Printers

- Pros and Cons
- Ink Jets generally cheap to buy but can be expensive to run. Good for printing a couple of pages. Can do quite reasonable colour printing these days. Most economic is the Epson Eco Tank ET-2865 (£233), but more expensive to buy initially. Good idea to buy an All-in-One scanner printer that prints double sided. HP Office Jet Pro 9135e (£193)
- Laser printers Generally more expensive all round but do give you fast printing in volume. Stupidly it is cheaper to buy another printer when the cartridges run out. Around £350 upwards.

Monitors

- Often forgotten piece of your set up
- You want the biggest that you have space for, or even two
- Typical prices £200 upwards. Expect £500 for a good one
- Eg 32" Ilyama ProLite XUB3293UHSN-B5 £429
- 4K is better image quality.
- Response time is important if you are a gamer
- Great colour coverage important if you are a photographer

Support

- What do you do when the PC doesn't work
- Mixed picture in the PC world
- Currys PC World is not necessarily the best, but you can talk to them
- Try U3A, we might know the answer.
- Scan are excellent, especially if you insured your purchase
- John Lewis will help if you take it back
- Costco No question replacement
- There is a computer repair man in Basingstoke, but I have no experience. Computer shops will repair all makes. Chineham Repair Café a possible
- Apple are renowned for their support, good local shop

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- Thank you
- The end